

# Error messages

## **When I upload a picture of my toy/resource, I get an error message 413.**

This is usually because the file size is too big, or you are using a file format that SeTLS doesn't support.

File formats accepted are jpeg, png, gif\* or webp. Try converting your picture to one of these files and reuploading.

\*gif files are not printable so we recommend against this file type if you use a label template that includes item image.

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