

Error messages

When I upload a picture of my toy/resource, I get an error message 413.

This is usually because the file size is too big, or you are using a file format that SeTLS doesn't support.

File formats accepted are jpeg, png, gif* or webp. Try converting your picture to one of these files and reuploading.

*gif files are not printable so we recommend against this file type if you use a label template that includes item image.

When I try to create a new membership type, it asks me about holds. We don't have holds!

Even if you don't currently have holds switched on for your members, SeTLS still checks the ability for each membership type. To get around this, you will need to briefly switch on holds using your Toy Library settings (Toy Library>Toy library settings), click Edit and scroll down to the Toys section. On the right is Uses Holds, tick the box and then save your settings.

Create your membership type in the usual way, and then remember to go back into the Toy Library settings and untick the box.

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